

21 January 2019

## NS&I Residual Account terms and conditions

### What is NS&I's Residual Account?

Our Residual Account is an account that we use to hold dormant money. Where we have closed an NS&I account or investment and have not been able to get in contact with a customer to return the money, we will transfer the money to our Residual Account for safekeeping until the customer contacts us.

### Who it's opened for

We open Residual Accounts for customers who have not claimed money from an account or investment that we have closed.

### How an account is opened

There are two types of Residual Account: 'A Type', which pays interest, and 'B Type', which doesn't.

An A Type account is opened by us and is held in the name of the customer(s) who held the original account or investment that was closed.

A B Type account is also opened by us, by transferring money from any of the following:

- British Savings Bonds
- National Savings Stamps
- National Savings Gift Tokens
- Ordinary Accounts opened up to and including 31 December 1969 with a balance of less than £1 at the time we transfer it

Because we don't have a record of who held the money in these assets, B Type Accounts are held in the name of the Director of Savings.

### Making further deposits

Only we can add money to a Residual Account if there are further closed accounts and investments in the same customer's name. No other deposits can be made to the account.

### How much can be deposited

There is no limit to the amount we can deposit in a Residual Account.

### Taking money out

Customers can only withdraw the full balance to close an account. To close the account, customers will need to complete a Residual Account repayment application form and post it to us. You can download and print this form from [nsandi.com/forms](https://www.nsandi.com/forms), or contact us and we'll send you one.

You can choose how you want to receive payment. We can pay the money into your UK bank account or we can post you a warrant (like a cheque).

### Joint accounts

Where a Residual Account is held by two or more customers, they will all need to sign the repayment application form before we can close the account and repay the money.

## Children

Where a Residual Account is held by a child under 16, we will only repay the money to a person who is legally responsible for the child - usually the parent or guardian named on the child's original account or investment. In some cases, a child aged between 7 and 15 may have reserved rights from their original account to withdraw the money by themselves.

## Interest

An A Type account earns interest every day based on the account balance at the end of each day, and we add the interest to the account on 1 January each year. We calculate the daily rate by taking the current yearly rate and dividing by 365.

You can find out the interest rate at [nsandi.com/interest-rates](https://www.nsandi.com/interest-rates), or by calling us. The interest rate is set by HM Treasury and can change from time to time.

We credit interest to the account without deducting tax. The interest is taxable income for the purposes of UK income tax, so you may need to declare it.

B Type accounts don't earn any interest.

## If the account holder dies

If an A Type account holder (or last surviving account holder of a joint account) dies, the balance will become part of the account holder's estate. The account will continue to earn interest.

## The Residual Account and the law

Deposits into the Residual Account are investment deposits in the National Savings Bank.

Section 9A of the National Savings Bank Act 1971 and the National Savings Regulations 2015 apply to the account. We have tried to make sure that there are no conflicts between these terms and conditions and the relevant legislation. If there is a conflict, the legislation will take precedence.