Online and phone service
Forgotten security details

It's easier and faster to reset your security online, simply scan this QR code or go to **nsandi.com/AOPF**

NS&I

Important

Forgotten your NS&I number or password? Just complete and sign this form and send it to:
NS&I, Sunderland, SR43 2SB

Please write in **BLACK CAPITAL LETTERS** inside the boxes. This helps us process your form faster.

1 Your details

title

date of birth D D M M Y Y Y Y

surname

forenames in full

address

postcode

Is this your permanent address? yes ☐ no ☐

2 Accounts or investments held with NS&I

For additional security and to ensure the details we hold about you are fully up to date, please confirm one of the accounts or investments you have with NS&I.

Type of account or investment held
(for example Premium Bonds)

NS&I, holder's or account number (if known)
You'll find this on any correspondence we've sent you about your account or investment

3 Which security details have you forgotten?

☐ NS&I number

☐ password or security questions

If you've forgotten your NS&I number, we'll send you a reminder. If you've forgotten your password or security questions, we'll send you a temporary password which you can change to one of your own choice, and you'll then be asked to choose new security questions.

4 Your signature(s)

Please do not tear or cut off this section - you need to return the whole page

signature

date D D M M Y Y Y Y